Upgrade Jobticket

English

Please complete in BLOCK LETTERS. Fields with * are mandatory.

1 PERSONAL DATA

◯ female ◯ male ◯ divers

First Name(s)*	Surname*	Date of Birth* (DD.MM.YYYY)
Street & House Number*		Telephone Number*
Postal Code*	Place*	Email address*

2 INFORMATION ON THE DESIRED UPGRADE*

A ticket upgrade is only possible if a valid Jobticket (KlimaTicket) exists.
The Additional Ticket is linked to the validity of the existing Jobticket.

Jobticket Number _____

◯ **KlimaTicket TIROL:**
Entire Tyrol, including Innsbruck

◯ **KlimaTicket Tirol REGIONEN:**
Innsbruck (Core Zone) plus one additional area. Upgrade only for holders of a KlimaTicket INNSBRUCK.

- ◯ **Innsbruck-Stadt**
- ◯ **Innsbruck Land West**
- ◯ **Innsbruck Land Ost**

3 SELECT VALIDITY

Validity period of your KlimaTicket Tirol or Regionen (see back of KlimaTicket or, respectively, ticket details in the ticket shop/app)

from*	to*
D D M M Y Y Y Y 2 0	D D M M Y Y Y Y 2 0

4 MARKETING CONSENT

◯ Yes, I would like to receive information about offers, competitions, promotions, and discounts. I consent to the VVT using my personal data (name, email address, telephone number). I can withdraw this consent at any time without providing a reason.

5 PARKING PERMIT FOR P+R-AREA (only for your own car)

Car Number*	P+R-Area

6 FORM OF PAYMENT*

◯ Immediate Payment at the counter
(cash or card payment)

◯ Payment Slip

7 CONFIRMATION & SIGNATURE

I hereby confirm that the information I have provided is correct and complete as well as that I am aware of the terms and conditions of the KlimaTicket. The current version of the terms and conditions applies. These can be found on the notice board or will be provided on request. The District Court of Innsbruck is agreed as having jurisdiction for all disputes arising from the KlimaTicket contract.

Place, Date (DD.MM.YYYY)*	Signature*

PLEASE DO NOT COMPLETE - THIS SECTION WILL BE COMPLETED BY VVT.

Place, Date (DD.MM.YYYY)*	Signature VVT*

Media owner and publisher: Verkehrsverbund Tirol GesmbH, Regional Court of Innsbruck, Companies' Register Number FN 193350p; Producer: Sterndruck GmbH; Place of Publication: Innsbruck, Place of Production: Fügen; Status: August 2026; Subject to typographical and printing errors.

Information, Terms & Conditions of Additional Ticket

The additional ticket is on the basis of the valid Jobticket, the current tariff conditions of Verkehrsverbund Tirol, and the transport conditions of the respective transport companies. When the Additional Ticket is purchased (linked to the validity of an existing Jobticket), the same conditions apply as for a VVT KlimaTicket, issued either as a KlimaTicket Tirol Regionen or as a KlimaTicket Tirol. It entitles the holder to make as many journeys as they wish within the selected area of validity. If there are any differences in the terms and conditions of the Additional Ticket, these will be listed. The Job-ticket is valid from the first day of the month. The KlimaTicket is valid from the date entered in point 3. To ensure that the KlimaTicket is delivered on time, please allow for a processing time of 10 working days when submitting your order.

TRANSFER OF TICKET

The Jobticket, additional ticket, and parking permit for P+R facilities are not transferable. The Jobticket as well as the additional ticket entitle only the person to whom the ticket was issued to use the ticket and are only valid in conjunction with official photo identification to confirm identity. The parking permit for P+R facilities is linked to the registration number provided at the time of issue.

KLIMATICKET TIROL

The KlimaTicket Tirol is valid for all journeys on network lines that start and end within the Tyrolean transport area. It is also valid for journeys on network lines in cross-border zones, provided the journey starts or ends within the Tyrol network area (see zone map).

KLIMATICKET TIROL REGIONEN

The KlimaTicket Tirol Regionen can be selected for any region. A region consists of two neighbouring areas that are connected by a bus or a train line.

PAYMENT METHODS

<u>One-Off payment at the VVT Customer Service Centre:</u>

If you pay the total annual amount directly, the Additional Ticket which is based on the Jobticket will be issued immediately.

<u>Payment by payment slip:</u>

After receipt of the Additional Ticket order has been received, a payment slip for the total amount of the Additional Ticket will be sent. Once the full annual amount has been received in the account of One Mobility Ticketing GmbH, the Jobticket Upgrade will be sent by post. One Mobility Ticketing GmbH is the payment recipient and, acting on behalf of Verkehrsverbund Tirol, reports receipt of the payment.

CHANGES

The VVT Customer Centre must be informed immediately and in writing of any changes to data (name, address, bank details, etc.)

CANCELLATION

The KlimaTicket can be cancelled by the passenger in writing or online after the seventh month of validity without giving a reason. The start of a new validity month is determined by the start date chosen when purchasing the ticket and therefore falls on the same calendar day of each month. A cancellation fee of one month`s amount (= 1/12 of the ticket price) is charged. For SEPA direct debit, a final month`s amount will be debited as a cancellation fee; for each unused month of validity, the corresponding monthly amounts will no longer be debited. The ticket must be returned to the customer service center within four weeks.

PARKING PERMISSION FOR P+R-AREAS

A P+R-ticket is available free of charge with KlimaTickets until further notice. When such a P+R-ticket is issued, the holder is entitled to park free of charge at the corresponding P+R-area until further notice in accordance with the provisions provided for this purpose (in particular Appendix 10 of the tariff provisions and any provisions of the respective P+R-area operator). There is no reason given for a revocation. It will be revoked in particular if the use of the P+R-area is generally subject to a charge. Authorisations for P+R-areas are non-transferable and tied to the period of validity as well as the area of validity of the respective ticket. Parking is only permitted if the vehicle owner uses a line of the VVT network with a valid weekly, monthly, semester ticket or KlimaTicket immediately after parking the vehicle. When you return, you must remove your vehicle. P+R-areas may not be used as long-term parking spaces, but only in connection with the use of the VVT transport network. The authorised user has no legal right to the availability of a free parking space in the respective P+R-area.

PROLONGATION OF THE TICKET

To prolong the validity of an Additional Ticket by a further year, the total amount must be paid within 4 weeks before the existing ticket expires. This is subject to the existing KlimaTicket being prolonged, to which the Additional Ticket is linked. The new Additional Ticket will be sent once the total amount has been received.

DATA PROTECTION DECLARATION

The VVT takes data protection and information security very seriously. For this reason, we only collect, process and use personal data to the extent permitted by law as well as only store it to the extent necessary and within the statutory retention periods. The present data is collected for the purpose of issuing an annual ticket. By signing this form, you explicitly consent to the processing of your personal data – in particular your name, home address, date of birth, gender, telephone number, email address, vehicle registration number and bank details – by Verkehrsverbund Tirol GesmbH, by the respective operator (transport company) as well as by any third parties commissioned to carry out checks and monitoring. Enquiries regarding your stored data (information, correction, deletion and restriction) can be sent to the VVT at datenschutz@vvt.at. If you have any complaints regarding the rights of data subjects, please contact the relevant supervisory authority. In Austria, passengers who do not agree with the company`s decision in the course of an arbitration procedure can contact the Independent Agency for Passenger Rights (apf). Please submit your documents using the conciliation application form at www.passagier.at or by post to:

Agentur für Passagier- und Fahrgastrechte,
Fachbereich Bahn/Bus,
Linke Wienzeile 4/1/6, 1060 Wien.

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